

blueplanet xi series inverters

KACO Warranty Card

Consumer information (please print):

Name	Business name	
Address	Phone Number	
City	State	Zip Code
Email		

Installer information:

Installer name		
Installation Company		
Contractor's license number		
Address		
City	State	Zip Code
Email	Website	
Modules used		
Modules per string		
Number of strings		
System commission date		

The warranty period for inverters is 120 months from the date of delivery and not more than 130 months from the date of shipment from KACO new energy, Inc. For further information on our warranty regulations and liability read the back of this document. Warranty extensions are available at the rate below. To request a warranty extension please check the box next to the appropriate extension option for the model inverter you have purchased. A KACO representative will contact you to complete your order.

Extended warranty options for 00xi and 02xi inverters

	10 years	15 years	20 years
1502 & 2502xi	standard	\$ 350 <input type="checkbox"/>	\$ 700 <input type="checkbox"/>
3502 & 5002xi	standard	\$ 440 <input type="checkbox"/>	\$ 880 <input type="checkbox"/>
6400 & 7600xi	standard	\$ 475 <input type="checkbox"/>	\$ 950 <input type="checkbox"/>

Serial #	Date of Delivery	Signature
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To register your KACO blueplanet inverter,
please mail or email a copy of this warranty registration card to:

Attn: Warranty Registration
KACO new energy, Inc.
38 Keyes Ave. Suite 102
San Francisco, CA 94129
T: + 1 (415) 931 2046
warranty@kaco-newenergy.com

KACO warranty regulations and liability

Terms and conditions

Customers shall contact KACO new energy, Inc. to obtain a Return Merchandise Authorization (RMA) number before returning products. KACO new energy, Inc. accepts no responsibility or liability for products returned without prior authorization. KACO new energy, Inc., at its sole determination, will repair or replace inverters returned by customers. Inverters must be returned with a copy of the original dealer invoice or written proof of installation if the inverter has not been already registered by fax or mail. Inverters must include a legible data label showing the serial number and the type of inverter. The warranty belongs to the unique serial number of the inverter and not any particular person; therefore, KACO inverters are sold with a 10 year transferable warranty.

The inverter must be returned to KACO new energy, Inc. in the original packaging materials or packaging providing equal protection during shipment. KACO new energy, Inc. is not responsible for damage occurring during shipment.

To satisfy the claims of our easy swap warranty; KACO new energy, Inc. will ship any replacement inverter within 24 hours after a claim has been issued and approved. If the inverter fails out of the box or within a 6 month period of operation a new inverter shall be issued. After 6 months of installation, a factory reconditioned unit of newer or similar age shall be issued.

Exclusion of Liability

KACO new energy, Inc. disclaims any liability for direct or indirect damages due to:

1. improper installation or commissioning,
2. modifications, alterations or repair attempts,
3. inappropriate use or operation,
4. insufficient ventilation of the device,
5. non-compliance with relevant safety standards or regulations,
6. flood, lightning, overvoltage, storm, fire (acts of nature).

We do not guarantee that the software is completely free of faults. In most cases technical alerts will be posted on the KACO new energy website describing how to avoid the effects of the fault. If the concern is greater, written explanation will be mailed to registered installers. The solar system installer is responsible for the correct selection, proper use, supervision and consequences of the use of software.

We reserve the right to make alterations that will improve the functioning of the device.

KACO new energy, Inc. will not be liable for any direct, indirect or consequential damages, losses, costs or expenses however arising in contract or tort, including without restriction any economic losses of any kind, any loss or damage to property, any personal injury, any damage or injury arising from or as a result of misuse or abuse, or the incorrect installation, integration or operation of the product.

In some rare cases inverter errors may occur. KACO new energy, Inc. will offer a maximum of assistance if one of these cases should arise. KACO new energy, Inc. will take every effort to remedy any defects fast and without unnecessary bureaucracy. Please contact our technical department directly for fast and efficient support.

Service Reimbursement

KACO new energy will pay \$150 for each full inverter replacement, \$75 for software updates done in the field by the client, \$75 for monitoring hardware replacement and \$50 per additional full inverter swap at the site when a true inverter failure is determined to have occurred. KACO new energy shall review each inverter failure in its testing lab before issuing a service reimbursement to the customer. If an inverter has been modified reimbursement shall be decided by the KACO factory service representative. KACO maintains the authority to issue reimbursements as determined appropriate on a case-by-case basis.

Technical support is available by telephone at 1-415-931-2046 or 866-522-6765
Monday through Friday 8 AM – 5PM PST.